

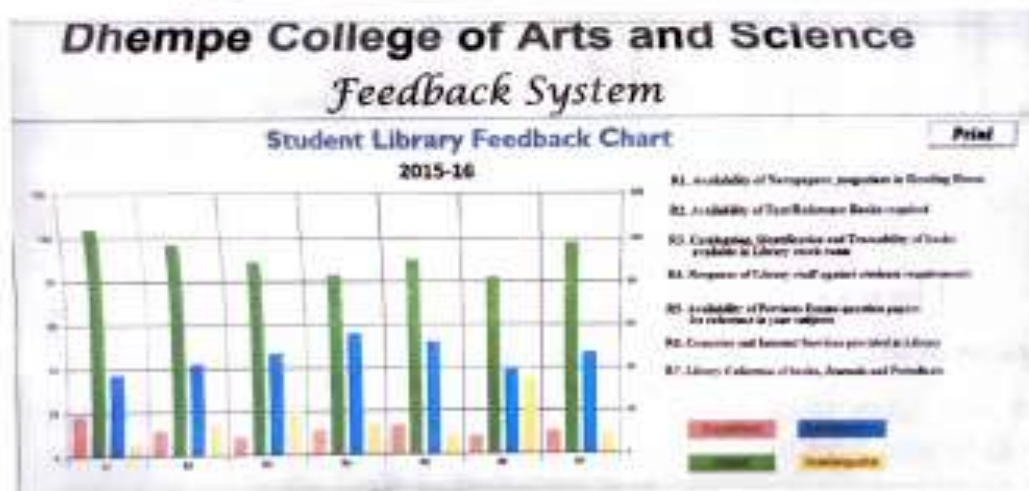
DCT's Dhempe College of Arts and Science

Miramar-Goa

Feedback Report

Library Feedback and Analysis from the year 2015-2020

Library Feedback and Analysis: for the year 2015-2016



Library Feedback bar graph 2015-2016

Feedback analysis:

Feedback was taken from 120 numbers of students. Feedback was taken based on seven categories. As seen from the bar graph, the overall feedback given by the students suggests Good and Satisfactory response for all seven categories. However some students have given inadequate rating for category 6 ie Computer and internet Services provided in Library.

Action Taken:

Inflibnet N-List facility was provided for e-resources

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 Dempo Charities Trust
 Dhempe college of Arts & Science,
 Library, Miramar, Panaji - Goa

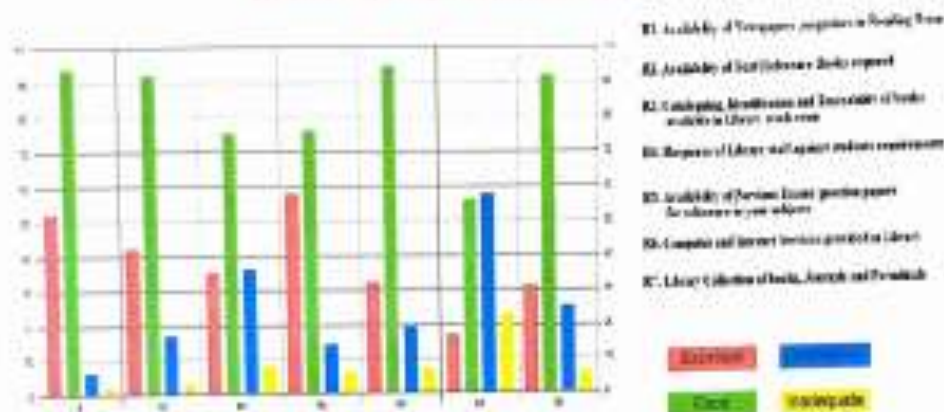
Library Feedback and Analysis: for the year 2016-2017



Dhempe College of Arts and Science Feedback System

Student Library Feedback Chart

Print



Student Library Feedback System

Library Feedback bar graph for the year 2016-2017

Feedback analysis:

Feedback was taken from 100 students. Feedback was taken based on seven categories. As seen from the bar graph, the overall feedback given by the students suggests Good and Excellent response for all seven categories. However some students have given inadequate rating for category 6 i.e. Computer and internet Services provided in Library.

Action Taken:

Inflibnet N-List facility was provided for resources as well as awareness workshop was organised for the students on Inflibnet N-List E-resources.

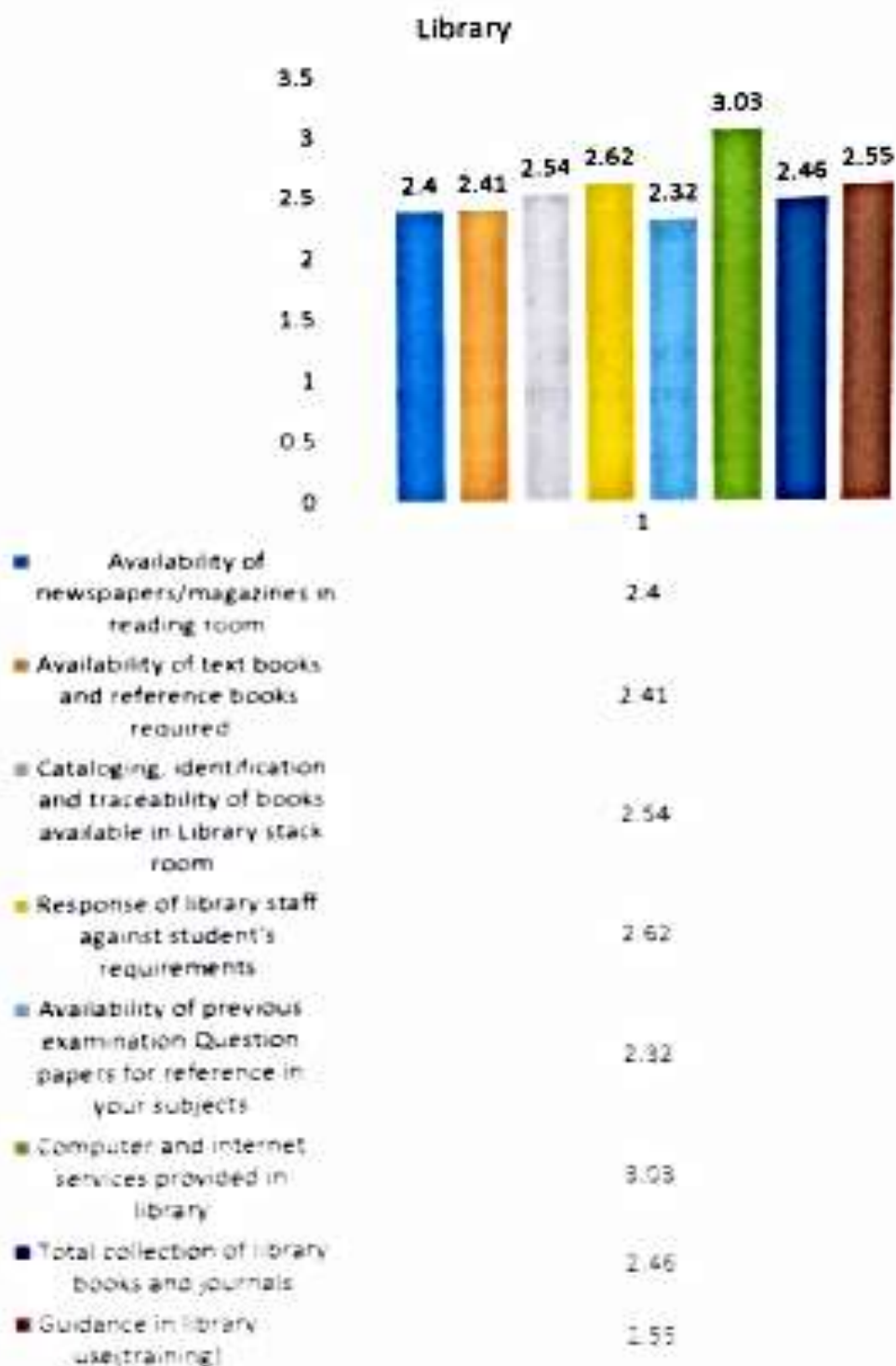
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Library Feedback and Analysis: for the year 2017-2018



Library Feedback bar graph for the year 2017-2018

Feedback analysis

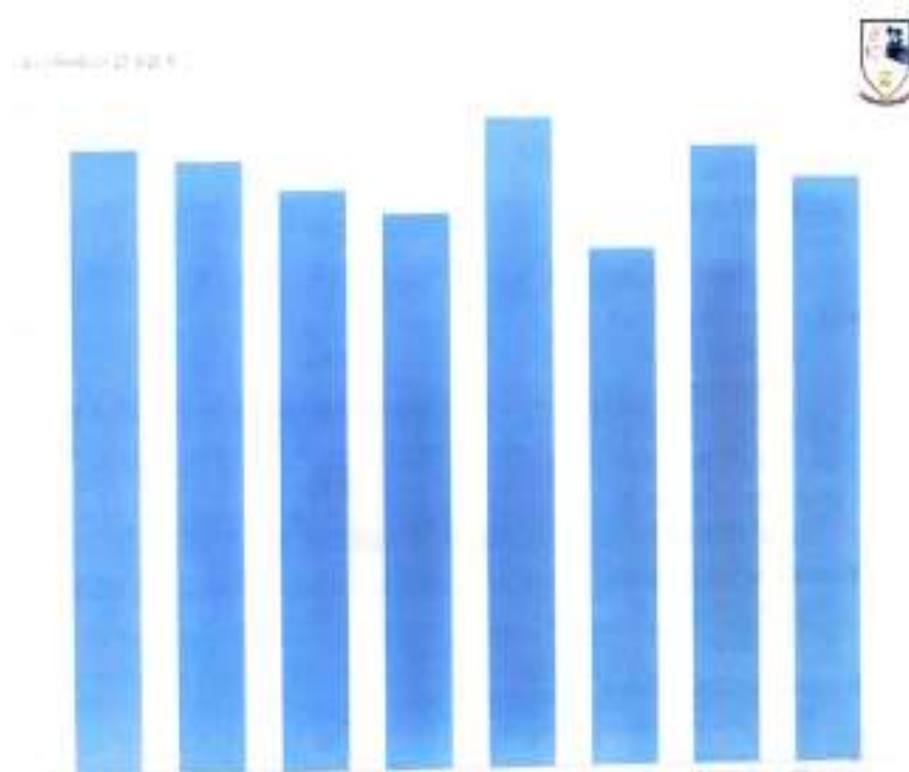
Feedback was taken from 100 numbers of students. Feedback was taken based on seven categories. As seen from the bar graph, an average score of 3.03 out of 3.5 was given for category 6 ie Computer and internet Services provided in Library. Thus the action taken on the lower feedback on category 6 was fruitful.

A few students have raised concern about availability of previous years examination question papers in the library

Action taken

Bound volumes of previous years question papers were made available to the students instead of loose previous question paper file.

Library Feedback and Analysis: for the year 2018-2019



Library Feedback bar graph for the year 2018-2019

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Library, Neumar, Parraj - Goa

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Library, Neumar, Parraj - Goa

Feedback analysis

Feedback was taken from 54 numbers of students. Feedback was taken based on seven categories. As seen from the bar graph, an average score of 2.93 out of 3 was given for category 5 ie availability of previous years examination question papers in the library. Thus the action taken on the lower feedback on category 5 was fruitful.

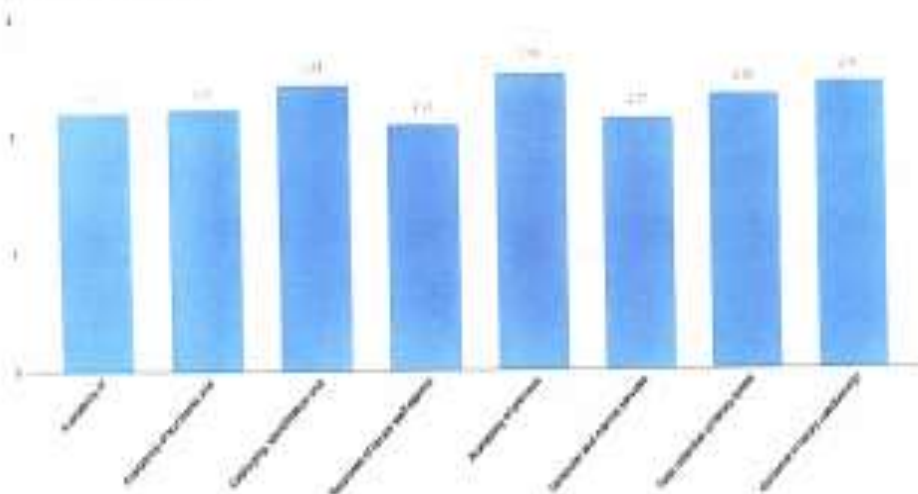
A few students have raised concern about computer and internet facilities

Action taken

Jio Wi-Fi was installed in the library reading room.

Library Feedback and Analysis: for the year 2019-2020

Library feedback 2019-2020



Library Feedback bar graph for the year 2019-2020

Feedback analysis

Feedback was taken from 19 number of students. Feedback was taken based on seven categories. As seen from the bar graph, an average score of 2.55 out of 3 was given for category 5 ie availability of previous years examination question papers in the library. Thus the action taken on the lower feedback on category 5 was fruitful.

A few students have raised concern about response of library staff. This was due to the library staff being on long leave.

Action taken

A new Librarian Grade I is appointed on regular basis.


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