

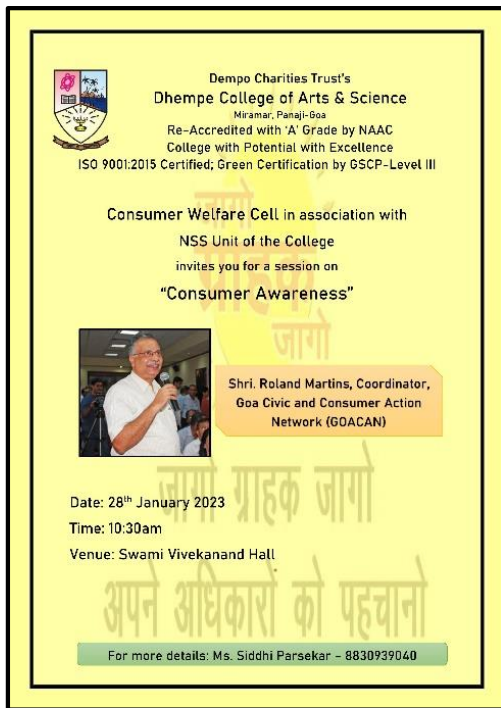
**DCT's
Dhempe College of Arts and Science Miramar Goa
Consumer Awareness and NSS Report**

1. **Title:** “Consumer Awareness”
2. **Date:** 28th January 2023
3. **Name of the college:** DCT's Dhempe College of Arts and Science, Miramar, Panaji
Goa
4. **Consumer Welfare Cell Nodal Teacher:** Ms. Siddhi Parsekar
5. **NSS Program officer:** Dr. Shilpa Bhonsle
Dr. Palia Pandit
Mr. Noel Goes
6. **Name of the college:** DCT's Dhempe College of Arts and Science, Miramar, Panaji
Goa.
7. **Number of participants:** 66 (61 students and 5 teachers)

The Consumer Welfare Cell in collaboration with the NSS Unit of the College organized a talk on ‘Consumer Awareness’ on 28th January 2023 from 10:30 am to 12:00 pm in the Swami Vivekananda Hall. Mr. Roland Martins, Coordinator of the Goa Civic and Consumer Action Network (GOACAN) was the resource person.

The program began with a welcome address by the Principal of the College, Prof. Vrinda Borker. Followed by the lecture, by Mr. Roland Martins. He emphasized the fact that a consumer is aware of consumer rights and consumer responsibilities. The audience was briefed about the six consumer rights with real-life examples and scenarios. The consumer's responsibilities such as being aware and complaining in case of improper service or fraud were also discussed. The various things to check on the packaging while buying any item and safety measures to be taken when using gas cylinders were discussed. He also informed the importance of doing regular cylinder maintenance checks and the compensation available in case of accidents was also brought to the notice. The procedure of filing a complaint in the event of fraud or any other dispute was explained to the audience.

Moreover, being aware and spreading awareness around us was the main focus of the session. The program concluded with a vote of thanks. The session was attended by 66 participants.



Flyer of the program



Principal addressing the gathering



Glimpses of the program

Sd/-
 Ms. Siddhi Parsekar
 Consumer Welfare Cell
 Nodal Teacher

Sd/-
 Dr. Shilpa Bhonsle
 NSS Program Officer

Sd/-
 Prof. Vrinda Borker
 Principal